

Operating Instructions (Quick Start Guide) /

Mode d'emploi (Guide de démarrage rapide) /

Bedienungsanleitung (Kurzanleitung) /

Istruzioni per l'uso (Guida di avvio veloce) / Handleiding (Snelstartgids) /

Manual de instrucciones (Guía de inicio rápido) /

Manual de instruções (Guia de início rápido) /

Инструкции по эксплуатации (Краткое руководство пользователя) /

取扱説明書 (クイックスタートガイド)

保証書付き

English

Français

Deutsch

Italiano

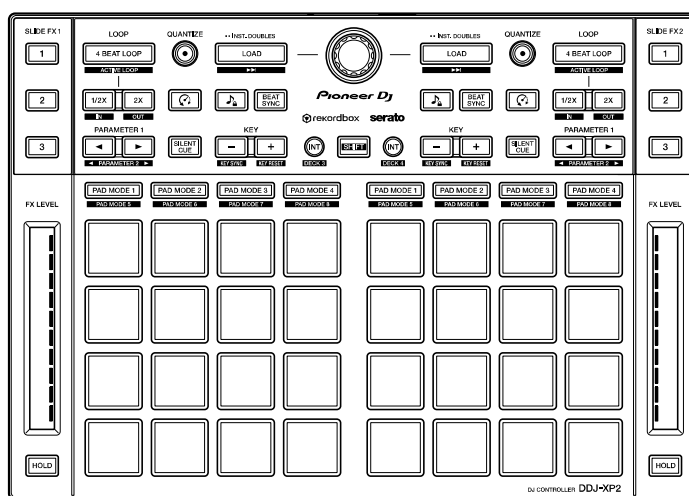
Nederlands

Español

Português

Русский

日本語



# DDJ-XP2

DJ Controller / Contrôleur pour DJ / DJ Controller / DJ Controller /  
DJ Controller / Controlador DJ / Controlador para DJ / DJ Контроллер /  
DJ コントローラー

[pioneerdj.com/support/](http://pioneerdj.com/support/) [rekordbox.com](http://rekordbox.com)  
<http://serato.com/>

For FAQs and other support information for this product, visit the above websites. / Pour les FAQ et autres informations de support sur ce produit, consultez le site ci-dessus. / Häufig gestellte Fragen und weitere Support-Informationen für dieses Produkt finden Sie auf der oben genannten Seite. / Per la sezione FAQ e altre informazioni di supporto per questo prodotto, visitare il sito indicato sopra. / Bezoek de bovenstaande website voor vaak gestelde vragen en andere informatie over ondersteuning voor dit product. / Para consultar las preguntas más frecuentes y otras informaciones de asistencia para este producto, visite el sitio indicado anteriormente. / Para obter informações sobre as FAQs e outras informações de apoio relativas a este produto, consulte o site indicado acima. / Ответы на часто задаваемые вопросы и другую дополнительную информацию о данном изделии см. на указанном выше сайте. / 上記のサイトで、本製品のFAQなどのサポート情報をご覧ください。

商品相談・修理受付・付属品購入窓口のご案内

お取り扱いにお困りのとき、本書の巻末をご覧ください。

**Pioneer Dj**

This product is for general household purposes. Any failure due to use for other than household purposes (such as long-term use for business purposes in a restaurant or use in a car or ship) and which requires repair will be charged for even during the warranty period.

K041\_A1\_En

## For Europe



If you want to dispose this product, do not mix it with general household waste. There is a separate collection system for used electronic products in accordance with legislation that requires proper treatment, recovery and recycling.

Private households in the member states of the EU, in Switzerland and Norway may return their used electronic products free of charge to designated collection facilities or to a retailer (if you purchase a similar new one).

For countries not mentioned above, please contact your local authorities for the correct method of disposal.

By doing so you will ensure that your disposed product undergoes the necessary treatment, recovery and recycling and thus prevent potential negative effects on the environment and human health.

K058b\_A1\_En

## For U.S.A. and other areas

### FEDERAL COMMUNICATIONS COMMISSION DECLARATION OF CONFORMITY

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Product Name: DJ Controller

Model Number: DDJ-XP2

Responsible Party Name: AlphaTheta Music Americas, Inc.  
OPERATIONS DIVISION

Address: 2050 W, 190th Street, Suite 100, Torrance, CA 90504, U.S.A

Phone: 1-424-488-0480

URL: pioneerdj.com

D8-10-4\*\_C1\_En

### NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

D8-10-1-2\_A1\_En

### Information to User

Alterations or modifications carried out without appropriate authorization may invalidate the user's right to operate the equipment.

D8-10-2\_A1\_En

## Operating Environment

Operating environment temperature and humidity:  
+5 °C to +35 °C (+41 °F to +95 °F); less than 85 %RH  
(cooling vents not blocked)

Do not install this unit in a poorly ventilated area, or in locations exposed to high humidity or direct sunlight (or strong artificial light).

D3-4-2-1-7c\*\_A2\_En

## For U.S.A.

### IMPORTANT NOTICE

THE MODEL NUMBER AND SERIAL NUMBER OF THIS EQUIPMENT ARE ON THE REAR OR BOTTOM. RECORD THESE NUMBERS ON PAGE 13 FOR FUTURE REFERENCE.

D36-AP9-3\*\_A1\_En

### CAUTION

This product satisfies FCC regulations when shielded cables (with Ferrite-cores attached) and connectors are used to connect the unit to other equipment. To prevent electromagnetic interference with electric appliances such as radios and televisions, use shielded cables (with Ferrite-cores attached) and connectors for connections.

D8-10-3b\_A1\_En

# Contents

## How to read this manual

Thank you for choosing this Pioneer DJ product.

- This manual briefly explains procedures from connecting the unit to your PC/Mac, through to outputting sound. For more details on how to use the unit, refer to the "Operating Instructions" on the Pioneer DJ website.  
Be sure to read the "IMPORTANT SAFETY INSTRUCTIONS".
- In this manual, the names of buttons and terminals that appear on the product, and the names of buttons, menus etc. in the software on your PC/Mac, are indicated within square brackets ([ ]). (e.g. **[rekordbox]**, **[SHIFT]** button, and **[USB]** port)
- Please note that the screens and specifications of the software, as well as the external appearance and specifications of the hardware, were still under development at the time this manual was created and may differ from the final specifications.
- Please note that, depending on the operating system version, web browser settings etc., operation may differ from the ways shown in this manual.
- Please note that the language on the screens of the software described in this manual may differ from the language on your screen.

This manual provides brief descriptions regarding the names of parts on the unit and the connections between the unit and peripherals. For detailed instructions on using rekordbox™, see the rekordbox Operating Instructions. For detailed instructions on using Serato DJ Pro software, see the Serato DJ Pro software manual.

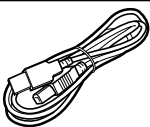



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# Before you start

## Features

This unit is an add-on controller designed specifically for use with rekordbox dj and Serato DJ Pro. Users can enjoy a performance with the 32 Performance Pads.

## What's in the box

|  |   |
|--|---|
| USB cable  |    |
| Operating Instructions (Quick Start Guide) - this manual |    |
| Warranty (for some regions)*1                            |   |
| License key card*2<br>rekordbox dj<br>rekordbox dvs      |  |

\*1 Only products in Europe.

- For the North American region, the corresponding information is provided on the last page of both the English and French versions of this manual.
- For the Japanese region, the corresponding information is provided on the back cover of this manual.

\*2 For the latest information, visit the website below.  
rekordbox.com

### Note

The license key can't be reissued. Be sure to store it in a safe place.

## Acquiring the manual

### Viewing the Operating Instructions

**1 Launch a web browser on your PC/Mac and visit the Pioneer DJ website.**

pioneerdj.com

- To select your language, click the flag icon in the top-right corner of the screen.

**2 Hover the cursor over [Support].**

**3 Click [Tutorials, manuals & documentation].**

**4 Click [DDJ-XP2] under [DJ CONTROLLER].**

**5 Select the language you need.**

Download the manual if you want to.

### Viewing the rekordbox Introduction / Operating Instructions

- Introduction explains how to setup rekordbox.
- Operating Instructions explains the track collection, EXPORT mode and PERFORMANCE mode.

**1 Launch a web browser on your PC/Mac and visit the website below.**  
rekordbox.com

**2 Hover the cursor over [Support], and then click [Manual].**

**3 Select “rekordbox Introduction” or “Operating Instructions” in the language you need.**

### Downloading the Serato DJ Pro software manual

**1 Visit the Serato website.**

<http://serato.com/>

**2 Click [Serato DJ Pro] in the [Products] menu.**

**3 Click [Download].**

**4 Click [Manuals and downloads].**

**5 Select the Serato DJ Pro software manual in the language you need.**

## rekordbox dj software

### About rekordbox

- rekordbox  
rekordbox is comprehensive music management software designed for DJs.
- rekordbox dj  
rekordbox dj is the professional performance application for rekordbox. You can use rekordbox dj by entering the rekordbox dj license key on the supplied license key card.
- rekordbox dvs  
You can add rekordbox dvs to rekordbox dj, which allows you to control decks using control signals from a CDJ or turntable. You can use rekordbox dvs by entering the rekordbox dvs license key on the supplied license key card.

### Minimum computer requirements

| Supported operating systems  | CPU and memory required                                     |
|--|---|
| Mac: macOS Mojave 10.14 / macOS High Sierra 10.13 / macOS Sierra 10.12 (latest update) | Intel® processor Core™ i7, i5 and i3<br>4 GB or more of RAM |
| Windows: Windows® 10 / Windows® 8.1 / Windows® 7 (latest service pack)                 | Intel® processor Core™ i7, i5 and i3<br>4 GB or more of RAM |

- 32-bit operating systems not supported.

| Others              |  |
|---------------------|--|
| USB port            | USB 2.0 port x 2   |
| Display resolution  | Resolution of 1280 x 768 or greater  |
| Internet connection | You'll need an internet connection to register your user account for rekordbox and to download the software. |

- For information on the latest system requirements, compatibility, and supported operating systems, visit the **[System requirements]** page under **[Support]** on the rekordbox website below.  
rekordbox.com
- Be sure to use the latest version and latest service pack for your operating system.
- Operation isn't guaranteed on all PC/Mac models, even if the system requirements are met.
- Depending on power-saving settings and other conditions of the PC/Mac, the CPU and hard disk may not provide sufficient processing capabilities. For laptops in particular, make sure the PC/Mac is in the best condition to provide constant high-level performance when using rekordbox (e.g. by keeping the AC power connected).
- To use the internet, you need a separate contract with an internet service provider, which you may have to pay for.

## PC/Mac to use the rekordbox dj software

Your PC/Mac must have USB 2.0 ports to connect with the unit.

- The PC/Mac must have two USB 2.0 ports, one for connecting with the unit, and another for connecting with the DJ mixer or audio interface.
- If your PC/Mac has only USB Type-C ports, use a USB Type-C (male) - USB Type-A (female) cable.

## Using the unit with rekordbox dvs vinyl/CD

You need one of the following equipment to use the unit with rekordbox dvs vinyl/CD.

- DJ mixer compatible with rekordbox dj (such as DJM-S9 or DJM-900NXS2)
- Audio interface compatible with rekordbox dj (such as INTERFACE 2)
- DJ controller compatible with rekordbox dj (such as DDJ-1000)

## Connecting the unit to a system which controls rekordbox dj using DJ players

You need the following equipment to connect the unit to a system which controls rekordbox dj using DJ players.

- DJ players compatible with rekordbox dj (such as CDJ-2000NXS2 or XDJ-1000MK2)
- DJ mixer compatible with rekordbox dj (such as DJM-900NXS2)

## Using the unit with a DJ controller

You need a DJ controller compatible with rekordbox dj such as DDJ-1000 or DDJ-800.

## Using the unit as a sub controller for DJ players

You need DJ players such as CDJ-2000NXS2 or XDJ-1000MK2.

## Serato DJ Pro software

### About the Serato DJ Pro software

Serato DJ Pro delivers all the features and performance to meet the demands of DJs at the top of their game and sets the new standard for digital DJ software.

- Serato DJ Pro is plug and play with this unit. Download the latest version from the Serato website at [serato.com](http://serato.com).
- For help regarding Serato DJ Pro, visit [support.serato.com](http://support.serato.com).

### Minimum computer requirements

| Supported operating systems  | CPU and memory required  |
|--|--|
| Mac: macOS Mojave 10.14/macOS High Sierra 10.13/macOS Sierra 10.12 (latest update) | Intel <sup>®</sup> processor Core™ i3, i5, i7 and i9 1.07 GHz or better<br>4 GB or more of RAM |
| Windows® 10 / Windows® 8.1 / Windows® 7 (latest service pack)                      | Intel <sup>®</sup> processor Core™ i3, i5, i7 and i9 1.07 GHz or better<br>4 GB or more of RAM |

- 32-bit operating systems not supported.

| Others              |  |
|---------------------|--|
| USB port            | Your PC/Mac must have a USB 2.0 port to connect with the unit.   |
| Display resolution  | Resolution of 1280 × 720 or greater  |
| Internet connection | You'll need an internet connection to register your user account at <a href="http://Serato.com">Serato.com</a> and to download the software. |

- For information on the latest system requirements, compatibility, and supported operating systems of Serato DJ Pro, visit the website below.  
<https://serato.com/dj/pro/downloads>
- Be sure to use the latest version and latest service pack for your operating system.
- Operation isn't guaranteed on all PC/Mac models, even if the system requirements are met.
- Depending on power-saving settings and other conditions of the PC/Mac, the CPU and hard disk may not provide sufficient processing capabilities. For laptops in particular, make sure the PC/Mac is in the best condition to provide constant high-level performance when using Serato DJ Pro (e.g. by keeping the AC power connected).
- To use the internet, you need a separate contract with an internet service provider, which you may have to pay for.

## PC/Mac to use the Serato DJ Pro software

Your PC/Mac must have USB 2.0 ports to connect with the unit.

- Your PC/Mac must have two USB 2.0 ports, one for connecting with the unit, and another for connecting with the DJ mixer or audio interface.
- If your PC/Mac has only USB Type-C ports, use a USB Type-C (male) - USB Type-A (female) cable.

## Using the unit with Serato DVS vinyl/CD

You need one of the following equipment to use the unit with Serato DVS vinyl/CD.

- DJ mixer compatible with Serato DVS (such as DJM-S9)
- DJ controller compatible with Serato DVS (such as DDJ-SX3)

## Using the unit with a DJ controller

You need a DJ controller such as DDJ-SX3 compatible with Serato DJ Pro.

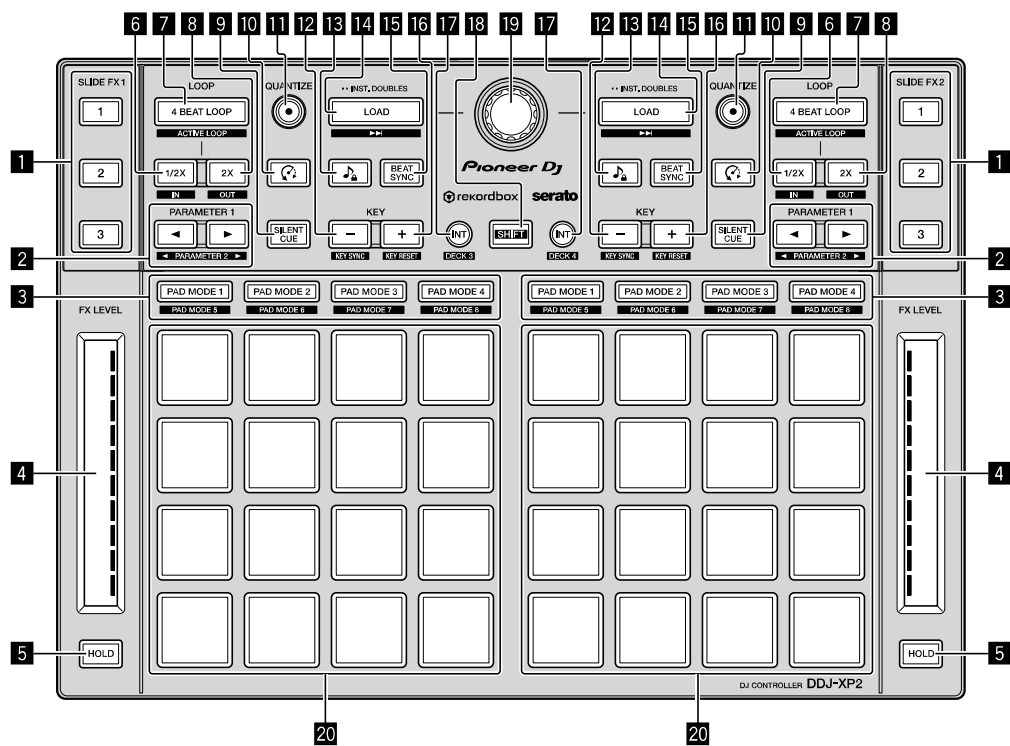
## Using the unit as a sub controller for DJ players

You need DJ players such as CDJ-2000NXS2.

# Part names

For further details on each button, refer to the "Part names and functions" section in the "Operating Instructions."

## Control panel



**1** SLIDE FX [1] button, SLIDE FX [2] button, SLIDE FX [3] button

**2** PARAMETER ◀ button, PARAMETER ▶ button

**3** Pad mode buttons

**4** Touch strips

**5** HOLD buttons

**6** 1/2X buttons

**7** 4 BEAT LOOP buttons

**8** 2X buttons

**9** SILENT CUE buttons

**10** (Slip Reverse / Censor) buttons

**11** QUANTIZE buttons

**12** KEY - buttons

**13** (Master Tempo / Key Lock) buttons

**14** LOAD buttons

**15** BEAT SYNC buttons

**16** KEY + buttons

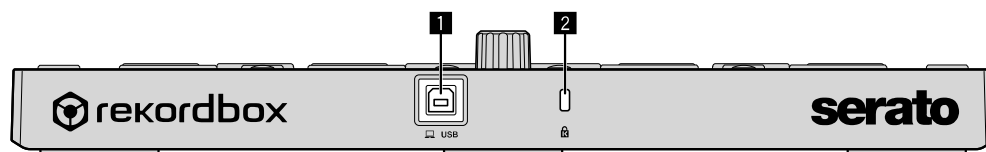
**17** INT buttons

**18** SHIFT button

**19** Rotary selector

**20** Performance Pads

## Rear panel



**1** USB port

**2** Kensington Security Slot

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# Operation

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## Using rekordbox dj

This section explains how to combine the unit and the rekordbox dvs system using analog players and a DJ mixer as an example.

If you're using rekordbox for the first time, or if you're currently using rekordbox ver. 4.x or lower, download the latest version from rekordbox.com and install it in the following way.

If you already have rekordbox ver. 5.x installed, update to the latest version using the Update Manager which shows when you start rekordbox.

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### Installing rekordbox

**1 Launch the web browser on your PC/Mac, visit the website below, and click on [Download] at the top of the page to download rekordbox.**

rekordbox.com

**2 Double-click the downloaded file to unzip.**

**3 Double-click the unzipped software file and start the installer.**

**4 Read the terms of the License Agreement carefully, and if you agree, follow the instructions to continue installation.**

- If you don't agree to the contents of the license agreement, cancel installation.

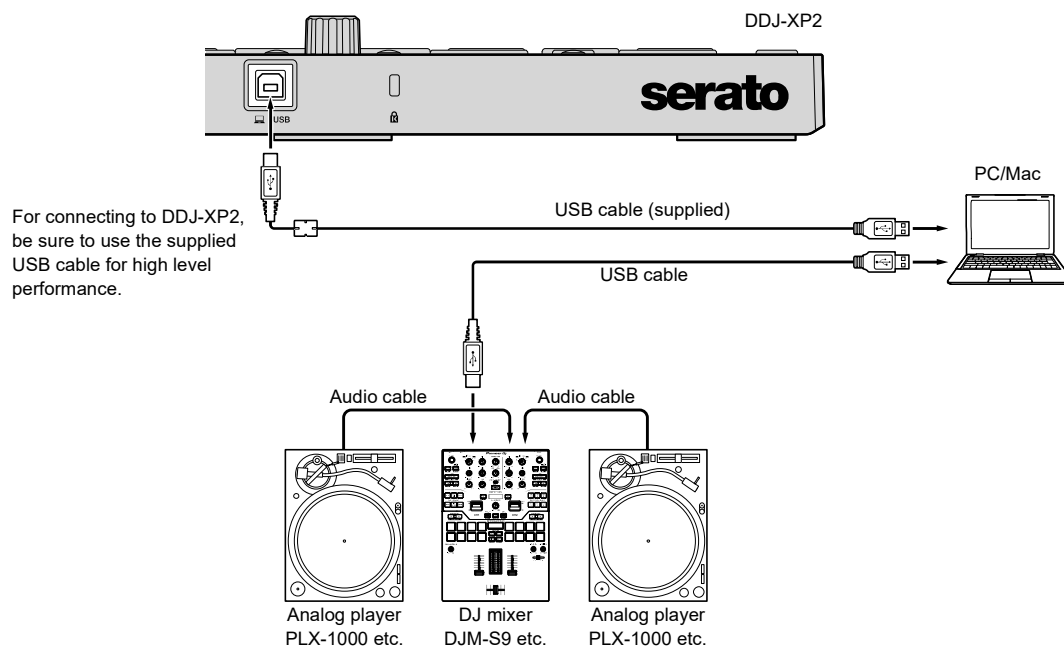
**5 When the screen for completing installation appears, follow the instructions to end the installation.**

- Installation is completed.

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### Connection examples

Connecting to a rekordbox dvs system using analog players and a DJ mixer



This product satisfies electromagnetic noise regulations when it is connected to other equipment through shielded cables (with Ferrite-cores attached) and connectors.

Use only the furnished accessory connecting cables.

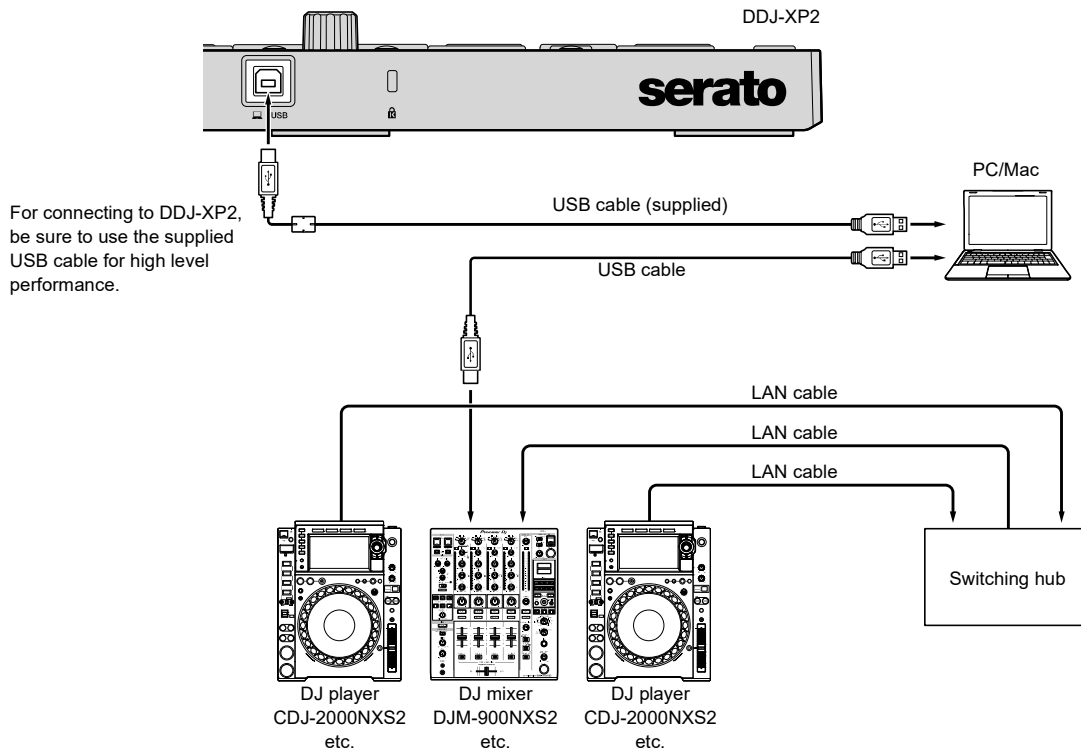
D44-8-1-2b\_A1\_En

The ferrite-cores are for the purpose of preventing electromagnetic noise, do not remove them.

D44-8-1-4\_A1\_En



## Connecting to a system which controls rekordbox dj using DJ players



This product satisfies electromagnetic noise regulations when it is connected to other equipment through shielded cables (with Ferrite-cores attached) and connectors. Use only the furnished accessory connecting cables.

D44-8-1-2b\_A1\_En

The ferrite-cores are for the purpose of preventing electromagnetic noise, do not remove them.

D44-8-1-4\_A1\_En

## Launching the system

First, you need to connect your PC/Mac to a DJ mixer compatible with rekordbox dvs.

- For detailed instructions on using the rekordbox dj software, rekordbox dvs plus pack and a DJ mixer compatible with rekordbox dvs, see their respective operating instructions.

**1 Connect a DJ mixer compatible with rekordbox dvs to your PC/Mac using a USB cable.**

**2 Connect the audio output of the analog player and the channel input of the DJ mixer using an audio cable (RCA) (sold separately).**

**3 Set a Control Vinyl for rekordbox dvs made by Pioneer DJ (sold separately).**

- Other vinyls can't be used.

**4 Turn on your PC/Mac.**

- The audio driver for the DJ mixer should be installed before starting rekordbox.

**5 Turn on the analog player and DJ mixer.**

**6 Launch rekordbox.**

You need to register an account to use rekordbox. For details on the registration, open **[Support]** on the rekordbox website below, click **[Manual]** and read rekordbox Introduction.

rekordbox.com

– For Mac

In Finder, open the **[Applications]** folder, then double-click the **[rekordbox 5] > [rekordbox.app]** icon.

– For Windows 10

From the **[Start]** menu, click **[Pioneer] > [rekordbox]** icon.

– For Windows 8.1

From **[Apps view]**, click the **[rekordbox]** icon.

– For Windows 7

In the Windows **[Start]** menu, open **[All Programs] > [Pioneer] > [rekordbox 5.X.X] > [rekordbox]**.

## 7 Connect the unit to your PC/Mac using the supplied USB cable.

- The unit works with the standard driver of your PC/Mac's operating system. You don't need to install separate driver software for the unit.
- When **[DDJ-XP2 is connected.]** appears on the rekordbox dj screen, the DDJ-XP2 is ready to use.

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## Playing tracks

Tracks loaded on the deck start playing when you play the rekordbox dvs vinyl on the analog player.

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## Quitting the system

- 1 Quit rekordbox.
- 2 Disconnect the USB cable from your PC/Mac.

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## Using Serato DJ Pro

You need the following equipment and Serato DJ Pro software to operate the unit.

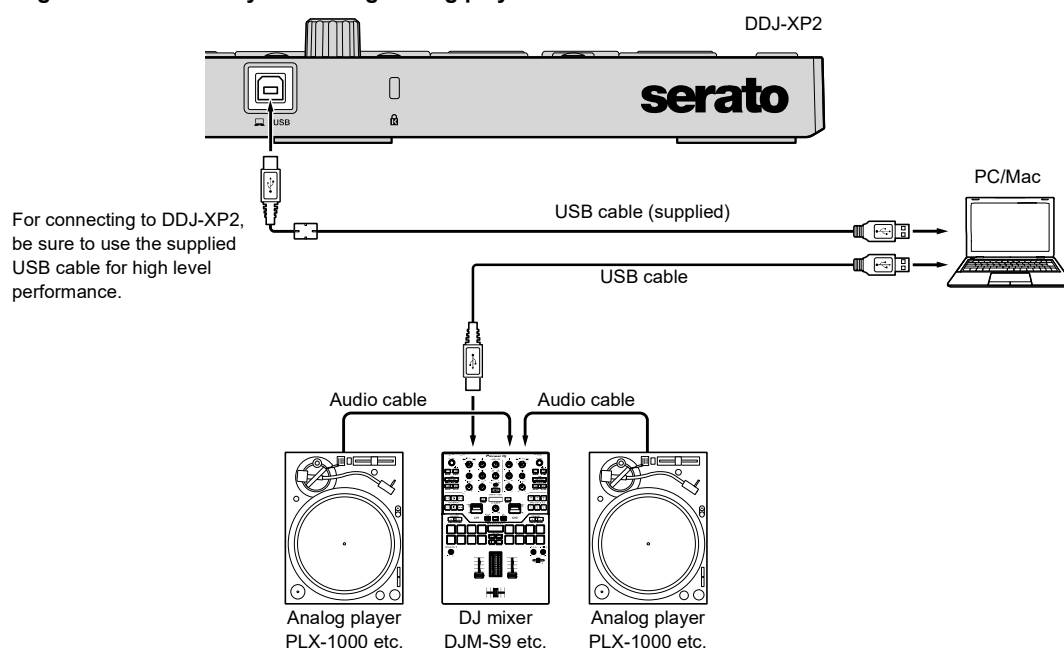
### DJ controller or DJ mixer

You need a DJ mixer such as DJM-S9 or DJ controller such as DDJ-SX3, compatible with Serato DJ Pro.

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## Connection examples

### Connecting to a Serato DVS system using analog players and a DJ mixer



This product satisfies electromagnetic noise regulations when it is connected to other equipment through shielded cables (with Ferrite-cores attached) and connectors.  
Use only the furnished accessory connecting cables.  
D44-8-1-2b\_A1\_En

The ferrite-cores are for the purpose of preventing electromagnetic noise, do not remove them.

D44-8-1-4\_A1\_En

## Launching the system

First, you need to connect your PC/Mac to a Serato DJ Pro-compatible DJ controller or DJ mixer.

- For detailed information on using the Serato DJ Pro software, and the Serato DJ Pro-compatible DJ mixer or DJ controller, see their respective operating instructions.

**1 Connect the Serato DJ Pro-compatible DJ mixer or DJ controller to your PC/Mac using a USB cable.**

**2 Turn on your PC/Mac.**

**3 Turn on the Serato DJ Pro-compatible DJ mixer or DJ controller.**

**4 Launch Serato DJ Pro.**

– **For Mac**

In Finder, open the **[Applications]** folder, then click the **[Serato DJ Pro]** icon.

– **For Windows 10**

From the **[Start]** menu, click **[Serato]** > **[Serato DJ Pro]** icon.

– **For Windows 8.1**

From **[Apps view]**, click the **[Serato DJ Pro]** icon.

– **For Windows 7**

In the Windows **[Start]** menu, open **[All Programs]** > **[Serato]** > **[Serato DJ Pro]**.

**5 Connect the unit to your PC/Mac using the supplied USB cable.**

When the unit and Serato DJ Pro are properly connected, the unit's pad mode button (by default, the **[PAD MODE 1]** mode button) lights.

- The unit works with the standard driver of your PC/Mac's operating system. You don't need to install separate driver software for the unit.

## Playing tracks

Operate the DJ player, analog player, DJ controller etc. to play tracks.

- For detailed information on using the Serato DJ Pro software, and the Serato DJ Pro-compatible DJ mixer or DJ controller, see their respective operating instructions.

## Quitting the system

**1 Quit Serato DJ Pro.**

When you close the software, a question appears on your PC/Mac screen asking for confirmation that you want to close it. Click **[Yes]** to close.

**2 Disconnect the USB cable from your PC/Mac.**

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# Additional information

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## Troubleshooting

- If you think something is wrong with the unit, refer to the “Troubleshooting” section of the unit’s “Operating Instructions” and the [FAQ] for the [DDJ-XP2] on the Pioneer DJ support page. [pioneerdj.com/support/](http://pioneerdj.com/support/)  
Also, see the [FAQ] page under [Support] on the rekordbox website. [rekordbox.com](http://rekordbox.com)  
Moreover, check any connected devices. If you can’t solve the problem, ask your nearest Pioneer authorized service center or your dealer to carry out repair work.
- The unit may not work properly if it’s subjected to static electricity or other external influences. In this case, turn off the unit and on again to restore proper operation.

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## About trademarks and registered trademarks

- Pioneer DJ is a trademark of PIONEER CORPORATION and is used under license.
  - rekordbox is a trademark or registered trademark of the AlphaTheta Corporation.
  - Mac, macOS and Finder are trademarks of Apple Inc., registered in the U.S. and other countries.
  - Windows is a registered trademark of Microsoft Corporation in the United States and other countries.
  - Intel and Intel Core are trademarks of Intel Corporation in the U.S. and/or other countries.
  - Serato DJ Pro is a registered trademark of Serato Limited.
- The names of companies and products mentioned herein are trademarks or registered trademarks of their respective owners.

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## Cautions on copyrights

rekordbox restricts playback and duplication of copyright-protected music contents.

- When coded data etc. for protecting the copyright is embedded in the music contents, it may not be possible to operate the program normally.
- When rekordbox detects that coded data etc. for protecting the copyright is embedded in the music contents, processing (playback, reading etc.) may stop.

Recordings you have made are for your personal enjoyment and according to copyright laws may not be used without the consent of the copyright holder.

- Music recorded from CDs etc. is protected by the copyright laws of individual countries and by international treaties. It is the full responsibility of the person who has recorded the music to ensure that it is used legally.
- When handling music downloaded from the Internet etc. it is the full responsibility of the person who has downloaded the music to ensure that it is used in accordance with the contract concluded with the download site.

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## Specifications

### General – Main Unit

|                                       |   |
|---------------------------------------|---|
| Power supply .....                    | DC 5 V  |
| Rated current .....                   | 500 mA  |
| Main unit weight .....                | 1.5 kg (3.3 lb)   |
| Max. dimensions .....                 | 333 mm (W) × 42 mm (H) × 235 mm (D)<br>(13.1 in. (W) × 1.7 in. (H) × 9.3 in. (D)) |
| Tolerable operating temperature ..... | +5 °C to +35 °C   |
| Tolerable operating humidity .....    | 5 % to 85 % (no condensation)   |

### Input / Output terminals

|              |       |
|--------------|-------|
| USB port     |       |
| B type ..... | 1 set |

- For improvement purposes, specifications and design of this unit are subject to change without notice.

# Pioneer Dj

AlphaTheta Music Americas, Inc.  
**LIMITED WARRANTY**  
 WARRANTY VALID ONLY IN THE U.S.A. AND CANADA

## ONE YEAR LIMITED WARRANTY

AlphaTheta Music Americas, Inc. (COMPANY) warrants that Pioneer DJ branded products distributed by COMPANY in the U.S.A. and Canada that fail to function properly under normal use and conditions due to a manufacturing defect when installed and operated according to the owner's manual enclosed with the unit, and any officially published guidelines such as technical specifications or service communications, will be repaired or replaced with a unit of comparable value, at the option of COMPANY, without charge to you for parts or actual repair work. Parts supplied under this warranty may be new or rebuilt at the option of COMPANY.

This warranty is valid only in the country of purchase. This limited warranty applies to the original or any subsequent owner of this product during the warranty period provided the product was purchased from an authorized company distributor/dealer in the U.S.A. or Canada. You will be required to provide a sales receipt or other valid proof of purchase showing the date of original purchase or, if rented, your rental contract showing the place and date of first rental. In the event Service is required, the product must be delivered within the warranty period, transportation prepaid, only from within the U.S.A or Canada, as applicable. As explained in this document, you will be responsible for removal and installation of the product. COMPANY will pay to return the repaired or replacement product to you within the U.S.A or Canada, as applicable.

## PRODUCT WARRANTY PERIOD

|                       | Parts  | Labor  |
|-----------------------|--------|--------|
| Audio and Video ..... | 1 Year | 1 Year |

The warranty period for retail customers who rent the product commences upon the date product is first put into use (a) during the rental period or (b) retail sale, whichever occurs first.

## WHAT IS NOT COVERED

IF THIS PRODUCT WAS PURCHASED FROM AN UNAUTHORIZED DISTRIBUTOR, THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND THE IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE AND THIS PRODUCT IS SOLD STRICTLY "AS IS" AND "WITH ALL FAULTS".

COMPANY SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL AND/OR INCIDENTAL DAMAGES, INCLUDING WITHOUT LIMITATION LOSS OF USE, LOSS OF PROFITS OR LOSS OF WAGES, TO THE GREATEST EXTENT ALLOWED BY APPLICABLE LAW. COMPANY'S LIABILITY SHALL UNDER NO CIRCUMSTANCE EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT.

This warranty does not apply if the product has been subjected to power in excess of its published power rating.

This warranty does not cover the cabinet or any appearance item, user attached antenna, any damage to records or recording tapes or discs, any damage to the product resulting from alterations, modifications not authorized in writing by COMPANY, accident, misuse or abuse, damage due to lightning or power surges or caused by events beyond COMPANY's reasonable control, subsequent damage from leaking, damage from inoperative batteries, or the use of batteries not conforming to those specified in the owner's manual.

This warranty does not cover the cost of parts or labor which would be otherwise provided without charge under this warranty obtained from any source other than a COMPANY authorized service company or other designated location. This warranty does not cover defects or damage caused by the use of unauthorized parts or labor from improper maintenance.

Altered, defaced, or removed serial numbers void this entire warranty.

This warranty does not cover ordinary wear and tear, damage caused by tampering, abuse, or neglect of the product, or damage caused by parts not provided by company.

COMPANY and its service and repair facilities are not responsible for damage or loss of electronic information or data stored on any returned product.

## NO OTHER WARRANTIES

COMPANY LIMITS ITS OBLIGATIONS UNDER ANY IMPLIED WARRANTIES INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, TO A PERIOD NOT TO EXCEED THE WARRANTY PERIOD. NO WARRANTIES SHALL APPLY AFTER THE WARRANTY PERIOD. Some states do not allow limitations on how long an implied warranty lasts and some states do not allow the exclusions or limitations of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may have other rights which may vary from state to state.

No dealer, distributor, or employee of COMPANY is authorized to make any modification, extension, or modification of this warranty.

If any term of this warranty is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired.

## TO OBTAIN SERVICE

COMPANY has appointed a number of Authorized Service Companies throughout the U.S.A. and Canada should your product require service. To receive warranty service you need to present your sales receipt or, if rented, your rental contract showing place and date of original owner's transaction. If shipping the unit, you will need to package it carefully and send it, transportation prepaid by a traceable, insured method, to an Authorized Service Company. Package the product using adequate padding material to prevent damage in transit. The original container is ideal for this purpose. Include your name, address and telephone number where you can be reached during business hours. On all complaints and concerns in the U.S.A. and Canada call Customer Support at 1-844-784-0000.

For information on hook-up or operation of your unit or to locate an Authorized Service Company, please call or visit:

Website: [pioneerdj.com](http://pioneerdj.com)  
 Phone: 1-844-784-0000

## DISPUTE RESOLUTION

Following our response to any initial request to Customer Support, should a dispute arise between you and COMPANY, COMPANY makes available its Complaint Resolution Program to resolve the dispute. The Complaint Resolution Program is available to you without charge. You are required to use the Complaint Resolution Program before you exercise any rights under, or seek any remedies, created by Title I of the Magnuson-Moss Warranty-Federal Trade Commission Improvement Act, 15 U.S.C. 2301 *et seq.*

To use the Complaint Resolution Program call 1-844-784-0000 and explain to the customer service representative the problem you are experiencing, steps you have taken to have the product repaired during the warranty period and the name of the authorized Distributor/Dealer from whom the Pioneer DJ branded product was purchased. After the complaint has been explained to the representative, a resolution number will be issued. Within 40 days of receiving your complaint, COMPANY will investigate the dispute and will either: (1) respond to your complaint in writing informing you what action COMPANY will take, and in what time period, to resolve the dispute; or (2) respond to your complaint in writing informing you why it will not take any action.

## RECORD THE PLACE AND DATE OF PURCHASE FOR FUTURE REFERENCE

Model No. \_\_\_\_\_ Serial No. \_\_\_\_\_ Purchase Date \_\_\_\_\_  
 Purchased From \_\_\_\_\_

KEEP THIS INFORMATION AND YOUR SALES RECEIPT IN A SAFE PLACE

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